



A Weekly Update
For The Employees of
North Central Health Care



WEEKLY CONNECTION WITH OUR TEAM



5 to 50 – Campus Renovation Update

In 2017, a campaign was launched with a title of 5 to 50 at NCHC. The intent of the campaign was to spend the next five years, 2017 to 2022, preparing NCHC for its 50th anniversary and 50 more years of service. The campaign held to its renovation schedule on the Wausau Campus until March 2020, when Covid-19 first impacted Wisconsin. Since this time, it has been a series of long waits, short labor, and increased costs. This is not unfamiliar to anyone who has attempted a home project during this time, our even if you had to make a repair of any type. We do have an excellent team at NCHC and Marathon County Facilities that continues to keep this project moving and as close to budget as possible. While we did not hit

our goal to have the project completed by our 50th anniversary, we have completed all but two phases. We are anticipating the completion of the two final phases to be early 2023 for phase one and late 2023 for phase two. With these phases complete the original campaign will be achieved and NCHC will be positioned for many years of success. We hope that you are enjoying the new amenities and facilities as they come online!

Jarret Nickel
Chief Operating Officer



**News You Can Use
Announcement!**

**NEW! Monday Delivery
to Your inbox!**

Your favorite employee newsletter is changing its schedule. To better accommodate news through the end of the week and to fit better into your Monday Morning mailbox, the *News You Can Use* will now be released on Mondays.

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Person-Centered
**Shout
out**



**Nanette
Griese,
Community
Treatment**

Why: In Nanette's busy schedule she always finds the time to help a client or a co-worker with their questions or needs. She is a great role model by exhibiting Person-Centered service.

From: Kim Woyak



ADMINISTRATOR ON-CALL
x4488 or 715.848.4488

**Monday, Aug. 8 –
Sunday, Aug. 14**

Tom Boutain





WELCOME THESE NEW EMPLOYEES TO THE TEAM!

These employees were welcomed at Orientation on August 1, 2022

Mount View Care Center



Kelsey Allen – CNA



Megan Uting – CNA



Joelyn Walters – CNA



Julie Woller – CNA

Pine Crest Food Services



Cory Gigl –
Dietary Aide

Community Treatment Adult



Glen Gardner III –
Case Manager

Housekeeping



Nicole Peterson –
Housekeeping Aide

Safety & Security



Brandon Uttech –
Safety & Security Officer

Outpatient Services



Dr. James Billings –
Psychiatrist, Wausau

Residential



Mary Peerenboom –
Residential Care Assistant



We are so excited to have you on our team!



PHOTO OF THE WEEK



Governor Evers and Secretary Timberlake Visit Wausau

Earlier this week, NCHC joined community leaders at the North Wausau Fire station to welcome Governor Tony Evers and WI DHS Secretary Timberlake in congratulating the Wausau Fire Department on their grant to help EMS crews. Grants like these go hand in hand with the grant NCHC received to aide in telehealth services to help people in our community in emergency situations. Read more about the Telehealth grant at <https://bit.ly/3A5ZJE8>



JOIN OUR
Out of the
DARKNESS
COMMUNITY

OUT OF THE DARKNESS
CENTRAL WISCONSIN WALK
MERRILL
September 10, 2022

Agra Pavilion/River Bend Trail | 10:30 am

The Out of the Darkness Community Walk is a journey of remembrance, hope, and support. It unites our communities and provides an opportunity to acknowledge the ways in which suicide and mental health conditions have affected our lives and the lives of those we love and care about. For more information, please contact Gena Orlando at 414-216-4180 wisconsin@afsp.org



Suicide Prevention Events in Central Wisconsin

Coming This September!



Walk for Suicide & Mental Health Awareness

prevent suicide
MARATHON COUNTY
PARTNERS SAVING LIVES IN WISCONSIN

Saturday, September 24, 2022

We're Taking It Local!!
All funds raised at this event will now be used for the needs of the people of Marathon County and the surrounding area!

Information/Registration: preventsuicidemarathoncounty.org
Register by September 5 to receive t-shirt



CURRENT EMPLOYEES! LOOKING TO PICK UP EXTRA SHIFTS? CONTACT HUMAN RESOURCES ABOUT OPPORTUNITIES IN RESIDENTIAL SERVICES!

For questions, contact Petti Mannel, Christina Harris
or Jami Collins in Residential



**REFER A
FRIEND
EARN \$500**

Here's how it works...

Step 1: Tell Us About Your Recruit

Text "Refer" to 715.598.3663

Email HResources@norcen.org

Complete Referral Form in Human Resources

Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

\$250 After 90 days | Employees below .5FTE status

\$500 After 90 days | Employees .5FTE status or above

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.

*REFER A FRIEND FOR YOUR
OPPORTUNITY TO EARN SOME
REFERRAL CASH WHEN THEY
JOIN OUR TEAM!*

Visit Our Website at
norcen.org/Careers
for the latest Job Opportunities!

SHARE NCHC JOB POSTINGS
ON SOCIAL MEDIA!



**Marathon County
Employees Credit Union**

Summer VISA Balance Transfer Special Going On Now!



**GO TO BAT
FOR YOUR
DREAMS**

Life throws curves,
find one that works
for you with our low
balance transfer rate.

**2.99%
APR
FOR 12
MONTHS**

When you transfer an existing
balance to our credit union credit
card between June 1, 2022
and August 31, 2022.

Ask us about this special rate offer today!

Balance transfers completed 6/1/2022 through 8/31/2022 will receive 2.99% APR for 12 months from date of transfer. After the promotional time frame expires, remaining balances will migrate to the standard APR applicable on your account. Contact the credit union for complete details. *APR=Annual Percentage Rate

Balance transfers completed 6/1/2022 through 8/31/2022 will receive 2.99% APR for 12 months from date of transfer. After promotional time frame expires, remaining balances will migrate to the standard APR applicable on your account. Contact credit union for complete details.

APR = Annual Percentage Rate
All loans are subject to MCECU's normal credit requirements.

Apply Online @ www.mcecu.org

Don't already have a MCECU Credit Card? Contact Pete to Apply!

Peter.Wolf@co.marathon.wi.us
715-261-7685
400 East Thomas Street
Wausau, WI 54403

**Proudly Serving NCHC Employees and Their
Family Members Since 1965.**



**WALK TO
END
ALZHEIMER'S**
alzheimer's association

**TOGETHER, WE CAN END
ALZHEIMER'S DISEASE.**



**WAUSAU
WALK TO END ALZHEIMER'S
MARATHON PARK**

SEPTEMBER 24, 2022

Join the NCHC Purple Passion
Walk Team Online!

<http://act.alz.org/goto/NCHCPurplePassion>



MAKING A DIFFERENCE



*To the Staff of Riverview Terrace,
Thank you again, from the bottom of my heart, for taking such good care of my sister. She loved you all and always bragged on each one of you. You all have a special place in my heart as well.*



Position Posting

Title: Supervisor of Crisis Services

Status: Full Time **Shift:**

Location: Wausau Campus

The Crisis Services Supervisor is responsible for the day-to-day operations of Crisis Program services. This includes supervision and development of Crisis program staff, staff scheduling, ensuring standards of care and regulations are met and that program policies and procedures are adequate and up-to-date, as well as operational duties such as supply ordering, budgeting, and program workflows are managed. The Supervisor shares oversight of the crisis team's direct services to individuals receiving Emergency Mental Health Services with the Clinical Manager to ensure that work performance and expectations are met along with clinical expectations of the professionals' roles.

Apply online at <https://bit.ly/3zJUusp>

Position Posting

Title: Crisis Professional

Status: Full Time **Shift:** Nights, PM

Location: Wausau

Starting pay for Non-Bachelors level is \$20.00 and Bachelors level is \$24.00/hour and Masters level is \$27.00/hour (plus shift differential of \$1.50 for PM shift and \$2.50 for NOC shift) Provide crisis intervention, crisis counseling for individuals and families, referral and short-term follow-up, and collaborative community consultation, and education. Perform crisis line risk assessments to evaluate and triage to the most appropriate treatment setting. Full Time 0.9 FTE (72 hours per pay period) Nights works every other weekend and holiday. Full Time 0.9 FTE (72 hours per pay period) PM works every other weekend and holiday.

Apply online at <https://bit.ly/3P9wzZ0>



LACTATION ROOM ON WAUSAU CAMPUS TEMPORARILY LOCATED IN STAFF LOCKER ROOM

Contact Sarah in Security to Access

For staff requesting a private lactation room, the changing room in the new employee locker room has been converted to staff lactation room. This locked room has a chair and refrigerator. If you are in need of access to this room, please contact Sarah Rothmeyer at 715.848.4579 for badge access.

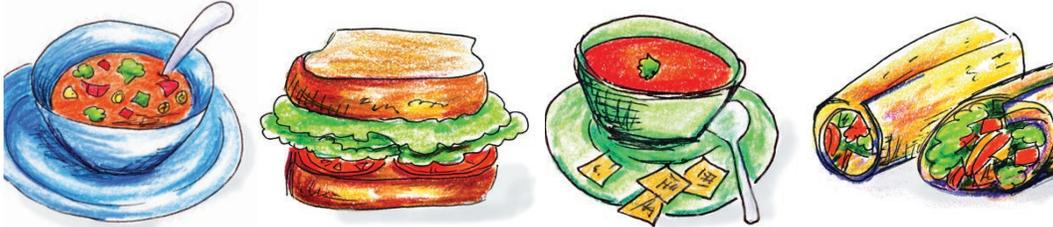


What's It Like to Work In Crisis Center?
Visit www.norcen.org/RJP and watch Our Realistic Job Preview Video!



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA



BREAKFAST HOURS
9 AM – 11 AM

LUNCH HOURS
MONDAY – FRIDAY
11:30 AM – 1:30 PM
HOT FOOD BAR \$.45/OUNCE
(Weekdays Only)

GRAB-N-GO HOURS
MONDAY – FRIDAY
9 AM – 5:30 PM
WEEKENDS:
GRAB-N-GO ONLY

AUGUST 8 – 12, 2022

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MAIN	Meatballs in Sauce Spaghetti Noodles Garlic Bread	Bacon Cheeseburger Casserole Peas & Carrots Dinner Roll	Cornflake Chicken Broccoli Baked Potato	Roast Pork & Gravy Seasoned Brussell Sprouts Scalloped Potatoes	Sloppy Joe Creamy Coleslaw Home Fried Potatoes
SOUP	Turkey Dumpling Soup	Vegetable Beef Soup	Creamy Cabbage Soup	Chicken Vegetable Soup	Chili
DESSERT	Mandarin Oranges	Fruit Pizza	Chocolate Chip Cookie	Pudding Fruit Salad	Blueberry Cheesecake

WAUSAU CAMPUS FOOD TRUCK IS BACK!

Food Truck Fridays in August!

Mitch's Texas Tacos will be parked at the Mount View Main entrance on the following dates:

Friday, August 12, 19 & 26





THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM
HOT FOOD AVAILABLE UNTIL 2:30PM

PANINI OF THE WEEK



8/8 TUNA MELT TUNA SALAD | CHEDDAR | SLICED TOMATOES

PANINI FORECAST

8/15 | PEPPERONI MELT

MOZZ | PEPPERONI | GRILLED ONIONS | PIZZA SAUCE

8/22 | BUILD YOUR OWN NACHOS!

BEEF | CHEESE | TOMATO | ONION | SOUR CREAM | SALSA

8/22 | CAPRESE PANINI

MOZZ | TOMATO | HOUSE VINAIGRETTE | BASIL | SPINACH

LATTE OF THE WEEK



SNICKERDOODLE LATTE

CARAMEL, VANILLA & CINNAMON
TOPPED W/ CARAMEL & WHIP

KICK START YOUR WEEK WITH

\$1 OFF ANY LARGE LATTE EVERY MONDAY!

NOW SERVING SOFT SERVE ICE CREAM & SUNDAES!

SMALL CONE/LARGE CONE 1.70/2.50

SMALL SUNDAE/LARGE SUNDAE 2.70/3.70

ONE TOPPING INCLUDED: * NEW - MINI BROWNIE BITES *

SPRINKLES, OREO CRUMBLES, CHOCOLATE SYRUP,
WHIP, STRAWBERRY SYRUP, CARAMEL

ADDITIONAL TOPPINGS 1.00





NCHC Covid-19 Weekly Status Report | August 4, 2022



Wear a Mask – Maintain Social Distance – Wash Your Hands – Stay Home If You Are Sick.

Report Symptoms and Covid-19 Exposures to Your Manager Immediately.

Managers report in SafetyZone ASAP.

Staff will **continue to screen**, report symptoms and **not report to work if experiencing any signs of illness**. Staff are required to use PLT or take unpaid leave due to symptoms or exposure. **Questions: Employee Health 715.848.4396**

GENERAL PPE GUIDELINES

The General PPE Guidelines below are in place at all times, regardless of the Alert Level to right.

You must follow **BOTH General and Alert Level Guidelines to right for the County you work in.**

Employees: Self-screening required using temperature kiosks procedures. If Alert Level requires masks, staff may remove masks while working alone in private offices.

Visitors: Cloth face covering or surgical masks required by all in Nursing Homes and Adult/Youth Inpatient Hospitals. Visitors to Nursing Homes & Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will require temperature check only.

Employees Working in Direct Patient/Resident Care: Each patient/resident care area will be designated as being in Standard or Covid-19 Confirmed/Suspected Precautions. Units/Patients on Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit or patient room.

o **Standard Precautions** – Surgical Mask and Gloves required. Eye Protection (face shield, goggles or safety glasses) required during applicable isolation precautions.

o **Covid-19 Confirmed/Suspected Precautions** – N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

CURRENT NCHC ALERT LEVEL RESPONSE BY COUNTY

MARATHON: HIGH	LINCOLN: HIGH	LANGLADE: HIGH
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REQUIRED PPE GUIDELINES:

- **All Nursing Home and Hospital (Adult & Youth) locations** are required to wear masks at all times in all areas including hallways, waiting rooms and meetings. This includes staff, patients & visitors. Nursing Home and Hospital staff may remove masks while working alone in private offices; shared offices require masks. Eye Protection (face shields or goggles) to be worn with patient care encounters. Visitors to Nursing Homes and Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will only require temperature check.
- **Non-Nursing Home and Non-Hospital locations**, face masks are recommended, but not required by staff, patients and visitors, except for when social distancing cannot be maintained in private offices, therapy rooms, exam rooms and while transporting any patient, client or resident in a personal or NCHC vehicle.
- **ALL Employees, ALL locations:** Self-screening required using temperature kiosks procedures.

GENERAL:

- Clinical Areas restricted to only necessary personnel.
- Limit movement to and between clinical areas within facilities.
- No Staff flexing to alternate units if possible.

STAFF MEETINGS/BREAKS:

- No in-person staff meetings unless approved by Incident Command. Use virtual meeting options only.
- Employee potlucks restricted.
- Social distancing required in Employee Cafeteria/break areas (2 per table only). Masks must remain in place when not eating or drinking.

PROGRAM-SPECIFIC OPERATIONAL CHANGES

Information below denotes only Covid-19 Confirmed cases. Some units/patient rooms may be on Covid-19 Suspected and use same precautions until negative test results are returned.

- **Mount View:** In-Person Visiting Hours M-F: 7am – 7pm, Weekends/Holiday: 10 am – 6 pm
 - o No positive Residents in building. 1 New Positive Employee case reported since last report on Floor 3. Additional PPE and Testing required by staff.
 - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Pine Crest:** In-Person Visiting Hours: M-F: 9am – 6 pm, Weekends: 9am – 3pm.
 - o **Covid-19 Confirmed/Suspected Precautions – 8 positive Residents: Special Care (5) and 300 (1) and 100 (1).**
 - o 3 New Positive Employee case reported since last report. Additional PPE and Testing required by staff.
 - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Residential - Jelinek 1&2**
 - o **Covid-19 Confirmed/Suspected Precautions – 6 positive Resident identified at Jeliiek location.**
 - o Visitors restricted at both Jelinek 1 and 2 due to positive cases in building.
 - o Multiple positive Employee cases reported in this outbreak. Additional PPE and Testing required by staff.

• Additional positive Covid-19 employee cases reported at Clubhouse, Community Treatment and Residential since last report.
Note: Lakeside Recovery/MMT: Temporarily closed. No Admissions.

Please contact your Manager for specific operational questions for your areas. Managers will use the full Alert Level Policy for all guidance.

Program Hours and Operations Online: www.norcen.org/Covid-19

ARE YOU UP FOR A SAFETY CHALLENGE?

WORKPLACE SAFETY CHALLENGE
WIN A \$50 GIFT CARD!

DETAILS
We have a safety challenge for you. Do it yourself, or use your whole crew.
Write a poem, limerick or rhyme. Make sure you keep safety in mind.
Nothing long that will make us snore. We're trying hard to not make this a bore.
Include in this poem: slips, trips and falls. Employee health doesn't need anymore calls.
Lifting, pushing, pulling and bending. The list of staff injuries seems never-ending.
Using all of our equipment the right way. Also needs to be something you say.
Grab a pen and paper and go get started. We're looking for you to keep it lighthearted.
Workplace and personal safety are the key. A gift card will be given to the winner for free.
September fifth is the due date. Get going, act now and make it great!

North Central Health Care is kicking off it's 2022 Workplace Safety Campaign with an all staff challenge! This year, simply write a poem with a workplace safety theme and submit to communications@norcen.org by September 5th. The challenge winner will receive a 50 dollar gift card and be featured in this year's Workplace Safety Campaign! All staff are encouraged to participate and we look forward to reading your creations. Have fun and good luck!

ALL SUBMISSIONS MUST BE RECEIVED BY SEPTEMBER 5TH!

SUBMIT YOUR ENTRY TO COMMUNICATIONS@NORCEN.ORG

Use the great safety tips and pointers on your Communication Boards and on the Employee Communications Group Facebook Page to write your Workplace Safety Challenge Poem!



YouTube
https://www.youtube.com/watch?v=slwDHy0Q_Lc

August 2022 Organizational Learning Modules



Each month staff are assigned 30-60 minutes of organizational training that needs to be completed by the due date.

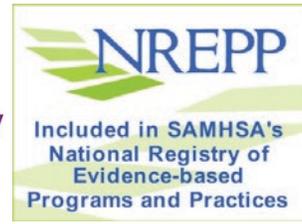
Log into the learning management system (LMS), *UKG Pro Learning*, to complete the following training modules:

- **Cultural Competence Through Person Centered Service and Effective Communication** (25 minutes)
- **Work on any outstanding assignments**





NAMI Family-to-Family National Alliance on Mental Illness



What is NAMI's Family-to-Family Education Program?

NAMI Family-to-Family is for families, caregivers and friends of individuals with mental illness. The course is designed to facilitate a better understanding of mental illness, increase coping skills, and empower participants to become advocates for their family members. The course consists of 8 two-and-a-half hour sessions. Trained family members teach the course who know what it is like to have a loved one living with mental illness. The Family-to-Family Program is offered at no cost to the participants.

NAMI Northwoods will offer its NAMI Family-to-Family Education Program beginning Tuesday, Sept 6, 2022 The class will be held from 6:00 – 8:30 p.m. at Grace United Church, 535 S 3rd Ave. Wausau, WI.

Class size is limited, so register early. Registration due by Aug 31



“This course overall was the single most, without a doubt, helpful and informative thing ever offered in all my years searching for answers... It has helped me to understand better and communicate more effectively with my brother.”



NORTHWOODS

Register online at Naminorthwoods.org
715-432-0180
naminorthwoods@gmail.com

About NAMI Affiliate

NAMI Northwoods and dedicated volunteers, members and leaders work tirelessly to raise awareness and provide essential education, advocacy and support group programs for people in our community living with mental illness and their loved ones.